

Terms and Conditions for Imparta AI Tools when not accessed through i-Coach

By using Imparta's Artificial Intelligence Tools (AI Tools), you accept the following Terms and Conditions.

Artificial Intelligence Tools

Imparta's AI Tools provide improved learning, insight, guidance and coaching in sales skills, customer experience and sales coaching. The AI Tools are developed on Azure Open AI.

The AI Tools are trained on Imparta's sales, coaching and leadership programs and do not access content generally available on the internet or the materials and approaches of other companies.

While AI technologies can offer valuable insights and assistance, it's essential that you understand their limitations.

Limitations of AI and User Responsibility:

1. **Accuracy:** AI algorithms are designed to analyse data and make predictions or recommendations, but they may not always be accurate or error-free. You should exercise critical thinking and judgment and not solely rely on AI-generated information without verifying it through other sources.
2. **Bias:** AI systems may inadvertently reflect biases in the training data. Despite efforts to mitigate bias, it's essential to recognise that AI outputs may not always be completely impartial.
3. **Unforeseen Circumstances:** AI models operate based on historical data and patterns, which means they may struggle to predict outcomes in entirely new or unforeseen situations.

Data Privacy

Your (inputs) and the AI Tools outputs:

- Are NOT available to other customers or third parties.
- Are NOT used to improve Open AI models automatically.
- Do NOT interact with any services operated by third parties outside of our managed secured cloud environment, including Open AI.

Like other AI models, the AI Tools operates on training data it has been exposed to during its development, but it doesn't store or record individual inputs or outputs from users' interactions.

When you use the AI Tools, your conversations are processed locally on your machine, and the model doesn't have access to your specific inputs once the conversation ends. Open AI also has security measures to ensure user privacy and data protection.

However, it's always a good practice to avoid sharing sensitive or confidential information when using any online service or platform, including the AI Tools. While the model doesn't store your inputs, exercising caution with your data is prudent in any online interaction.

Limitation of Liability

While every effort is made to ensure the accuracy and reliability of AI-generated content, we cannot guarantee its completeness or suitability for all purposes. While AI aims to offer guidance and support, it's essential that you critically evaluate the suggestions and recommendations it presents. Remember that the AI's insights are based on available data and algorithms and may not always account for your unique circumstances or preferences. By using

the AI Tools, you acknowledge that the AI tools are provided "as is," Imparta disclaims any liability for errors, inaccuracies, or adverse outcomes resulting from their use.

Prohibited Usage

When you use the AI Tools, you are strictly prohibited from engaging in any activity that encourages or manipulates the AI to produce obscene, offensive, controversial, or inappropriate responses or conversations. This includes but is not limited to, deliberately framing questions or input in a manner intended to elicit such responses.

You must refrain from promoting hate speech, discrimination, harassment, or any other form of harmful or offensive content.

Monitoring and Enforcement

Imparta reserves the right to take appropriate action against users who violate these terms. This may include but is not limited to, suspending or terminating access to the service and reporting egregious violations to relevant authorities.

Violating these terms may result in immediate suspension or termination of access to the AI Tools and other legal or administrative actions deemed necessary by Imparta.

Acceptance of Responsibility

By using AI tools, you acknowledge your responsibility to use them respectfully, ethically, and in compliance with these terms and applicable laws or regulations.

Updates to Terms

Imparta reserves the right to update these terms and conditions without prior notice. You are responsible for regularly reviewing and complying with the latest version of the terms.

AI and Imparta's Intellectual Property

You must not input any Imparta materials or intellectual property into any Open Model Artificial Intelligence Service, app or other platform ('AI Service'), whether owned by your employer or not. For purposes of these Terms and Conditions, "AI Service" means any artificial intelligence or machine learning model or tool, including large language model generative tools and other software tools that integrate with artificial intelligence tools by API or similar means; an "Open Model AI Service" is an AI Service where user-submitted queries and information are either (a) used to train, develop or build such AI Tool's models, or to otherwise improve the services of the AI Service's offeror, or (b) otherwise made available to other users of such AI Service, even if on an anonymised basis. The use of other closed-access AI services is permitted only with Imparta's written permission, but submission of information to an AI Service will be treated as though it were a disclosure of Confidential and/or Proprietary Information.

Contact Information

If you have any questions or concerns regarding using AI on this website, please get in touch with support@i-coach.com.